

Doyle, Dan

From: MacDonald, David
Sent: Tuesday, September 20, 2011 11:46 AM
To: AfterIreneCT
Subject: FW: Better Coordination Needed.

-----Original Message-----

From: MR J W STRONG [mailto:jwstrong14@sbcglobal.net]
Sent: Monday, September 19, 2011 6:19 PM
To: MacDonald, David
Subject: Better Coordination Needed.

Sir:

I was one of the lucky ones that lost power on Sat and power restored on Mondy about 11:15am, in Norwalk, CT.

Unfortunately, when I called CL&P the representative had 'no information' to give me. In defense of CL&P considering the devastation hurricane Irene caused - they did a good job in restoring power to their customers. Yet in the outlying areas such as New Canaan it took [from my friends phone call] about a week to restore.

What needs to be done is 'better - coordination' from the power companies to keep customers aware of how they are 'handling restoration' of power'
Respectfully,

Woody Strong
Norwalk, CT.

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